**\*\*\*\*\*\*\*\*\*\* For Information \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***

**Complaint registered on Post Office website 25 January 2019**

**Sir**

**As you are aware, the Post Office counter in NISA, Patrington has been closed "until further notice".**

**This is causing untold inconvenience for local residents and businesses (those that take only cash).**

**There is no stated plan for an alternative service advertised locally.**

**The existence of a Post Office in Patrington does not appear on your website.**

**You have a responsibility to all customers but seem to be ignoring that locally. I do not wish to know why you have decided on the sudden closure but local people deserve useful information in the meantime. For example, why cannot the mobile service apparently provided in Easington be also provided in Patrington?**

**Can you please advise me as a matter of some urgency**

**Phil Wilson**

**Chair - Patrington Parish Council**